



Keystone Building Products Restock/Return Policy

July 20, 2022

As market conditions and product availability continue to evolve, Keystone Building Products, Inc. works diligently to maintain product inventory levels in this ever-changing climate. We understand that you, our customer, face many of the same challenges. To help you in the challenges you may face, KBP would like to reiterate our return policy.

Restock/Return Policy

- All returns must take place within 45 days of the invoice date
- Credit will be granted based on the original invoice pricing
- There is a minimum 20% restocking charge on returns
- No returns can be accepted without a Return Material Authorization (RMA) Form issued by KBP personnel
- Customer must resume responsibility for all freight and handling
- Returns of non-stock, special items, or direct shipments to sites will not be accepted
- Items must be in like-new, re-sellable condition